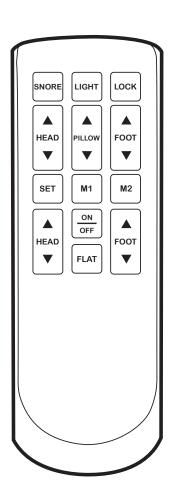
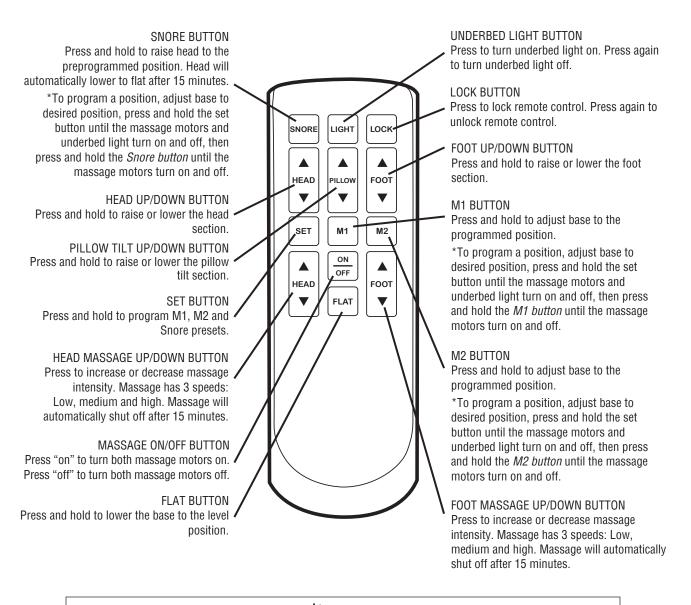
18 Button PT - Glass Top Remote Control user guide



REMOTE CONTROL FUNCTION





REMOTE CONTROL REQUIRES (3) AAA SIZE BATTERIES.

TOUCH & HOLD TO ONE TOUCH

Note: If using 2 remotes to operate 1 or more bases, both remotes must be set to the same "touch & hold" or "one touch" mode.

To change remote control functions from "touch and hold" to "one touch" ("one touch" = touch and release), simultaneously touch the HEAD MASSAGE DOWN and FOOT MASSAGE DOWN buttons for 5 seconds. The massage motor and underbed light will turn on and off confirming the change. Your base is now set to "one touch."

When in "one touch" mode:

M1, M2, and Snore buttons

Touch and release (one touch) button. Base will adjust to the programmed position. Touch any other button to stop the base during movement.

Flat button

Touch and release (one touch) button. Base will shut off massage motor, if active, and adjust base to level position. Touch any other button to stop the base during movement.

To revert back to factory settings, simultaneously touch and hold the SET button and the FLAT button for 5 seconds. The massage motor will turn on and off confirming the change. Your base is now set to factory settings.

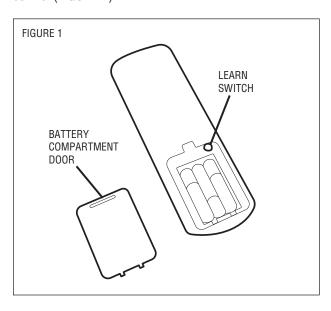
REMOTE CONTROL PROGRAMMING - 1 REMOTE TO OPERATE 1 BASE

STEP 1

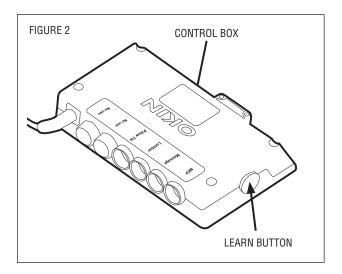
Unplug base for 30 seconds, then plug back in.

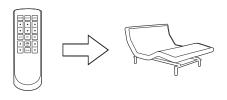
STEP 2

Remove the battery compartment door from the remote control (FIGURE 1).



STEP 3
Push the LEARN BUTTON on the control box in two times (FIGURE 2). The underbed light will come on.





STEP 4

Using a pointed object, press and hold the LEARN SWITCH on the remote control (FIGURE 1) until the underbed light goes off.

STEP 5

Operate the remote control to verify the base functions correctly.

REMOTE CONTROL PROGRAMMING - 1 OR 2 REMOTES TO OPERATE 2 BASES

Note: Make sure both remotes are in "touch & hold" mode before beginning procedure. If using 2 remotes, both remotes must be in the same "touch & hold" or "touch & release" mode.

STEP 1

Plug both bases into power source. Operate each base with its respective remote control to verify the base functions properly.

Lower both bases to the flat position.

STEP 2

UNPLUG both bases.

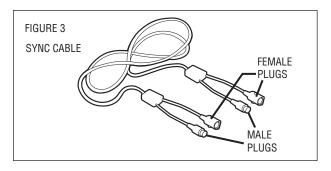
STEP 3

Place both bases on their sides close to each other.

CAUTION: DUE TO RISK OF INJURY, TWO ADULTS ARE REQUIRED TO HANDLE AND MOVE ADJUSTABLE BASE.

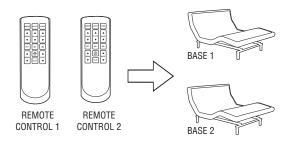
STEP 4

Locate the sync cable (FIGURE 3).



STEP 5

Unplug the existing cable from the MFP of the control box on both bases, then insert one male plug of the sync cable into the MFP of base 1 control box and the other male plug of the sync cable into the MFP of base 2 control box (FIGURE 4).



STEP 6

Insert unplugged cable from base 1 into one female plug of the sync cable, then insert unplugged cable from base 2 into the other female plug of the sync cable (FIGURE 4).

STEP 7

Turn both bases over onto their legs.

CAUTION: DUE TO RISK OF INJURY, TWO ADULTS ARE REQUIRED TO HANDLE AND MOVE ADJUSTABLE BASE.

CAUTION: MAKE SURE SYNC CABLE IS NOT CAUGHT IN BASE OR PINCH POINTS.

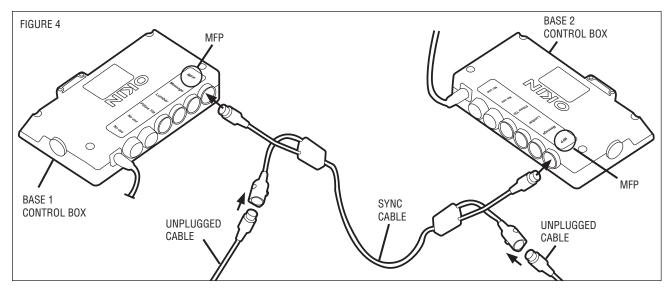
STEP 8

Plug both bases back into power source.

STEP 9

Operate the remote control(s) to verify both bases function correctly. If using only one remote control to operate both bases, store the second remote for use as a spare.

Note: If bases do not operate in unison with the remote, verify sync cable connections are fully seated in both MFP ports. Unplug both bases, wait 10 seconds, then plug bases back in.



REMOTE CONTROL PROGRAMMING - SEPARATING 2 BASES (INDEPENDENT MOVEMENT)

STEP 1

UNPLUG both bases.

STEP 2

Place both bases on their sides close to each other.

CAUTION: DUE TO RISK OF INJURY, TWO ADULTS ARE REQUIRED TO HANDLE AND MOVE ADJUSTABLE BASE.

STEP 3

On both bases, remove the male plug of the sync cable from the MFP port on the control box (FIGURE 5).

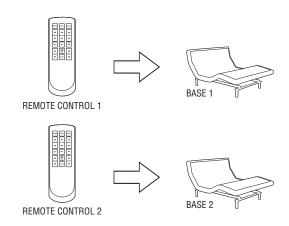
STEP 4

On both bases, remove the cable inserted into the female plug of the sync cable and insert it into the MFP port of the control box (FIGURE 6). Store sync cable for possible later use.

STEP 5

Turn both bases over onto their legs.

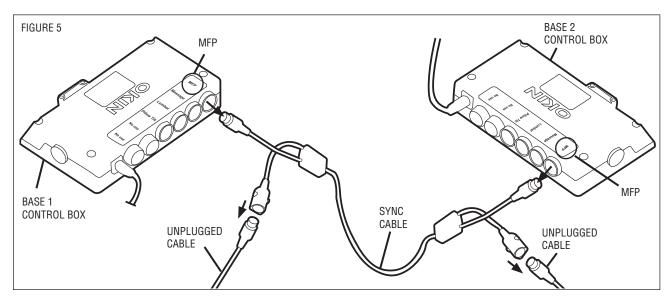
CAUTION: DUE TO RISK OF INJURY, TWO ADULTS ARE REQUIRED TO HANDLE AND MOVE ADJUSTABLE BASE.

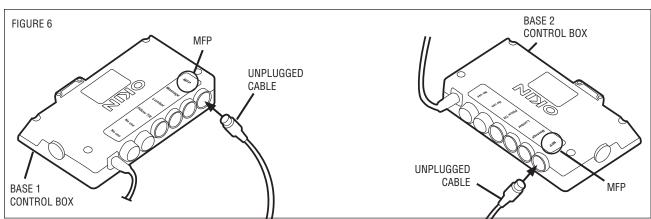


STEP 6

Plug both bases back into power source.

Remote control 1 should now operate base 1 and remote control 2 should now operate base 2. If they do not, refer to Remote Control Programming - 1 Remote to Operate 1 Base.





POWER DOWN OPERATION

Use this procedure to lower the base to flat during a power outage. Do NOT put batteries in power down device until necessary for use.

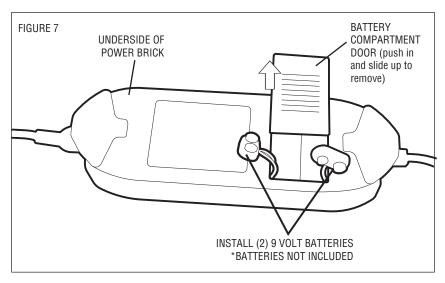
Note: Power down device uses 9-volt alkaline batteries, which are not included.

STEP 1

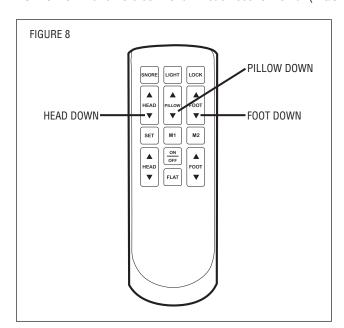
Unplug base from electrical source.

STEP 2

Insert (2) 9-volt alkaline batteries into the power brick (FIGURE 7).



STEP 3
Press the HEAD DOWN BUTTON, PILLOW DOWN BUTTON, and the FOOT DOWN BUTTON on the remote control until each section is flat (FIGURE 8).



STEP 4

Remove batteries from power brick and discard. Note: Batteries are good for only one use.

6 When power is restored from outage, plug base into power source. Base is ready to resume normal operation.

TROUBLESHOOTING

If the adjustable base fails to operate, investigate the symptoms and possible solutions provided in the chart below:

SYMPTOM	SOLUTION
Remote control illuminates and appears to be operable, but will not activate base.	Verify power cord is plugged into a working, grounded electrical outlet. A grounded, electrical surge protection device is recommended. Test outlet by plugging in another working appliance.
	If the base was operated over the rated duty cycle, thermal switch opens. Wait 30 minutes before trying to operate the base. Once the base resumes normal operation, do not exceed the duty cycle.
No features of the base will activate.	Program the remote control (see <i>Remote Control Programming</i> section of this manual for programming procedures).
	 Unplug power cord, wait 30 seconds and plug in to reset electronic components.
	 Electrical circuit breaker may be tripped. Check electrical service breaker box to verify.
	 Defective surge protection device or electrical outlet. Test outlet by plugging in another working appliance.
Remote control will not illuminate.	Replace batteries in the remote control.
Head or foot section will elevate, but will not return to the horizontal (flat) position.	Base mechanism may be obstructed. Elevate base and check for obstruction. Remove obstruction.
	Head section may be too close to the wall.
	Headboard (if used) may be too close the edge of the mattress. Verify a 1.5" (38.1mm) to 2" (50.8mm) distance between headboard brackets and mattress. Adjust if required.
Excessive massage motor noise.	If base is located on hard surface flooring, place carpet pieces or rubber caster cups under each leg or caster of the base. (See accessory section of this manual for rubber caster cup order information.)
	 Elevate the head or foot section a short distance (with the remote control) to realign the lift/lower mechanisms with the base support platform.
	 Verify that the base is not positioned against a wall, nightstand, or other object that may cause vibration or noise.
	 If base is installed over a bed frame, verify massage motors are not causing bed frame (or bed frame components) to vibrate.
	Verify that headboard attachment hardware is tightened firmly (if used).

ADVISORY

IMPORTANT INFORMATION

READ THE FOLLOWING INFORMATION CAREFULLY BEFORE USING THIS PRODUCT



/!\ WARNING

FOR OPTIMUM ADJUSTABLE BASE OPERATION, USE A GROUNDED, ELECTRICAL SURGE PROTECTION DEVICE (NOT INCLUDED). FAILURE TO USE A SURGE PROTECTION DEVICE COULD COMPROMISE SAFETY OR CAUSE PRODUCT MALFUNCTION.

ELECTRICAL RATING

Electrical components are rated for 100-240V, 50-60Hz, 1.5A.

ELECTRICAL GROUNDING

This product is equipped with a polarized or grounded electrical power cord. The power cord will only fit into a grounded, electrical surge protection device (not included) or a grounded electrical outlet.

WARRANTY WARNING

Do not open any control boxes, motors or remote control devices (with the exception of the remote control and power down box battery compartments). The product warranty will be void if these components are tampered with. Do not attempt to alter component wiring or adjust or modify the structure of the product in any way or the warranty will be void. Any repair or replacement of base parts must be performed by authorized personnel.

LUBRICATION

This product is designed to be maintenance free. The lift motors are permanently lubricated and sealed—no additional lubrication is required. Do not apply lubricant to lift motor lead screws or any nylon nuts or the base may inadvertently creep downward from the elevated position.

SMALL CHILDREN / PETS WARNING

After the base is unboxed, immediately dispose of packaging material as it can smother small children and pets. To avoid injury, children or pets should not be allowed to play under or on the base. Children should not operate this base without adult supervision.

MASSAGE OPERATION

The massage feature will emit a minimal tone during operation. This is normal. When the massage level is increased, motor resonance will intensify accordingly.

LOCATION ENVIRONMENT

The level of sound experienced during operation is directly related to the location environment. For example, when a base is located on a hardwood floor with the massage feature in operation, a vibrating tone will be audible.

PRODUCT RATINGS

The base lift motors are not designed for continuous use. Reliable operation and full life expectancy will be realized as long as the lift motors do not operate any more than five (5) minutes over a forty-five (45) minute period, or approximately 11% duty cycle. Note: Massage equipped bases are not designed for continuous, extended massage operation. Massage systems are rated for a maximum of 2 hours of use within any 6 hour period. Any attempt to circumvent or exceed product ratings will shorten the life expectancy of the product and may void the warranty.

The recommended maximum weight (including mattress) is 850 lb (385 kg) distributed evenly across the base. This product is not designed to support or lift this amount in the head or foot sections alone. Note: Exceeding the recommended weight restrictions could damage the base and void the warranty.

For best performance, consumers should enter and exit the adjustable base with the base in the flat (horizontal) position. Avoid placing entire weight on head or foot section of the base. including when in the raised position. DO NOT STAND ON BASE AT ANY TIME.

UL (Underwriters Laboratories) recognized components.

Adjustable base is tested to UL (Underwriters Laboratories) standards.

CFR 1633 approved for use with most mattresses.

ADVISORY

IMPORTANT INFORMATION

READ THE FOLLOWING INFORMATION CAREFULLY BEFORE USING THIS PRODUCT

HOSPITAL USE DISCLAIMER

This base is designed for in-home use only. It is not approved for hospital use and does not comply with hospital standards. Do not use this base with tent type oxygen therapy equipment, or use near explosive gases. Manufacturer makes no representation or warranty that the adjustable base constitutes a medical device or is suitable for medical or therapeutic use.

SERVICE REQUIREMENTS

Service technicians are not responsible for moving furniture, removing headboards and footboards or any items required to perform maintenance on the base. In the event the technician is unable to perform service due to lack of accessibility, the service call will be billed to the purchaser and the service will have to be rescheduled.

LIFTING/LOWERING MECHANISMS

The lift/lower feature will emit a minimal humming sound during operation. This is normal.

During operation, the lift arm wheels make contact with the platform support of the base. This applies slight tension on the moving components and resonance is reduced to a minimum level. If excessive noise or vibration is experienced, reverse the movement action (up or down) of the base with the remote control. This should realign the base's activating mechanisms to the proper operational position.

FABRIC CLEANING INFORMATION

Spot clean only with water based shampoo or foam upholstery cleaner. Pretest a small, inconspicuous area before proceeding. Do not over wet. Do not use solvents to spot clean. Pile fabrics may require brushing with a non-metallic, stiff bristle brush to restore appearance. Hot water extraction or steam cleaning is not a recommended cleaning method.

To prevent overall soiling, frequent vacuuming or light brushing with a non-metallic stiff bristle brush to remove dust and grime is recommended. When cleaning a spill, blot immediately to remove spilled material. Clean spots or stains from the outside to the middle of the affected area to prevent circling. Use a professional furniture cleaning service when an overall soiled condition is apparent.

PACEMAKER WARNING

This product produces a vibrating sensation. It is possible that individuals with heart-assist pacemakers may experience a sensation similar to exercise. Consult physician for complete information.

FCC COMPLIANCE

The equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning off the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC rules. Operation is subject to the following conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

Radio Frequency = 2.4 GHz.



CUSTOMER SERVICE toll free: (800) 888-3078