



We want you to relax - that's why all our Rize motion bases are covered by a 20-year limited warranty.

Warranty information is specific to each bed model. Please review your manual for updated and more specific information.

Don't forget to register your Rize to receive the latest updates on your bed and to help with any troubleshooting if you ever have questions.

For Rize adjustable beds purchased on or after January 1, 2018:

All beds except the Tranquility II: For the first five years, full coverage of parts and labor is included and the bed is warranted against any defects in workmanship or materials. Replacement parts, labor, and transportation costs are covered. After the fifth year and up through year 20, any defect in workmanship or the materials in the frame itself are covered. This excludes the cover, side rails, decking and legs, electronic parts, and cords. Does not apply to damage caused to mattresses, fabric, cables, cords, or items supplied by resellers. Applies to Rize adjustable beds purchased on 1/1/2018 and after.

The Tranquility II is covered by a basic limited warranty. For the first year, full coverage of parts and labor is included and the bed is warranted against any defects in workmanship or materials. Replacement parts, labor, and transportation costs are covered. For years two and three, replacement parts are available at no cost, but service, transportation, labor, and shipping costs are not covered. After the third year and up through year 20, replacement non-electrical parts are available at a reduced rate. All labor and transportation costs are the responsibility of the purchaser. The defective parts must be returned.

For Rize adjustable beds purchased before January 1, 2018:

The Rize Elevation, Edge, Clarity, and Summit models are covered by a basic limited warranty where defects in workmanship and materials are warranted for a period of up to one year. Parts, labor, transportation and shipping costs are covered during this time. After the first year, Rize Elevation, Edge, Clarity, and Summit power beds are covered by a 19-year limited warranty. During this time period, replacement parts for defective items are offered at a reduced cost (excluding electronics, electrical components, drive motors, and massage motors). The purchaser pays all service, transportation, labor, and shipping costs

associated with the delivery and/or replacement of the defective part. Defective parts must be returned.

All other models are covered by a premium 20-year limited warranty. For the first year, full coverage of parts and labor is included and the bed is warranted against any defects in workmanship or materials. Replacement parts, labor, and transportation costs are covered. For years two and three, replacement parts are available at no cost, but service, transportation, labor, and shipping costs are not covered. After the third year and up through year 20, replacement non-electrical parts are available at a reduced rate. All labor and transportation costs are the responsibility of the purchaser. The defective parts must be returned.

For Rize parts and accessories purchased separately:

Our parts are made to last a lifetime. If a part purchased on Rizebeds.com breaks as a result of defective material or workmanship, we will replace it at no cost to you or give you a full refund of your original purchase price (less applicable tax), at our option. This is good for as long as you own the product. Just contact us with your proof of purchase and we'll make sure you get a replacement or refund as quickly as possible. Any refunds will be in the form of the original payment.

The warranty does not cover any reimbursement of labor costs and does not apply to any product which has been altered or subjected to misuse, negligence, or accident.

To make a claim under this warranty, contact us at warranty@rizebeds.com to exchange information as to the claimed defect, to provide us with your original purchase receipt (which receipt is required to make a warranty claim), and to coordinate the return of defective product, product replacement or refund. Do not return any product to us without our prior authorization.

We make no other warranties. ALL IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED WHERE ALLOWED BY LAW. Some states do not allow disclaimers of implied warranties, so the above limitation may not apply to you.

WE ARE NOT RESPONSIBLE FOR ANY OF YOUR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow limitations on incidental or consequential damages, so the above limitation may not apply to you.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE OR COUNTRY TO COUNTRY.