

# Digital Air Inflator

## AIR INFLATOR 25 YEAR LIMITED WARRANTY

Luxury Support Digital Ultra Air Inflator • Adjust-A-Rest® S.Q.™ Air Inflator  
• Freedom-Air™ Air Inflator • Digital-Air 2.0™ Air Inflator

Our sleep products are designed to provide years of comfort and enjoyment. We manufacture every component using only the very finest materials available using the highest standards of workmanship & quality control in the production process.

### What is covered?

All Digital Air Inflators are manufactured from the highest quality materials available. Every Digital Air Inflator shall be free of failures resulting from defects in materials or workmanship for the period listed below from the date of original retail purchase if used under normal circumstances. This warranty is provided to the original purchaser only.

This warranty is limited to repair or replacement of the defective Digital Air Inflator component, at the option of InnoMax, and any damages for breach of warranty due to consequential losses to property other than the defective Digital Air Inflator component is expressly excluded. In addition, all implied warranties are limited to the duration of this written warranty. This is the exclusive express warranty for this Digital Air Inflator and any other statements or express warranties are expressly denied. This warranty is void unless the Digital Air Inflator is used in accordance with instructions.

### What is the Coverage Period?

InnoMax warrants to the first purchaser only. The warranty starts with the date of original purchase. You must have your original purchase receipt to demonstrate original purchase date. InnoMax's obligation under this warranty shall be limited to the repair or replacement at our plant of any part or parts which prove defective within a period following the date of original purchase as outlined below.

Product	Total limited warranty period. (except transportation)*	No charge replacement period. (except transportation)*	Charge for repair or replacement. Years 4-25
Digital Air Inflator	25 Years	First 3 Years	Post warranty-65% of current retail price from participating retailers.

\*Transportation costs to and from InnoMax® are the responsibility of the purchaser. Please allow up to 90 days for performance by InnoMax® under this warranty.

### Warranty Exclusions

This limited warranty specifically **does not** apply to:

Excessive strain; any damage caused by improper use or improper installation; negligence; accidents; acts of god; failure caused by extreme temperatures; incidental or consequential damage; freight from/to consumer associated with repair or replacement; the entire Digital Air Inflator if sold as "floor model" or "as is".

This limited warranty does not cover defects caused by abuse, misuse, improper assembly or use with improper power supply.

This warranty is VOID if the seal is broken and/or the casing is opened.

This warranty is VOID if the Digital Air Inflator is used to inflate any object other than the air mattress originally purchased with the Air Inflator.

Any apparently defective Digital Air Inflator must be returned to the dealer where it was purchased or to InnoMax® at the purchaser's expense. A copy of the invoice or receipt of the original retail purchase of the Digital Air Inflator must be included with the apparently defective Digital Air Inflator. Please allow 90 days for the performance of this warranty. Any product repaired or replaced under this Digital Air Inflator warranty does not carry a new warranty. The product is covered under the original warranty for the time remaining of the "no charge replacement period". The period is determined from the date of the original purchase.

This warranty gives you specific legal rights. You also have implied warranty rights. In the event of a problem with warranty service or performance, you may be able to go to small claims court, a State/Provincial court, or a Federal district court.

You can process your Warranty Registration online at: [www.innomax.com](http://www.innomax.com)

By: InnoMax® - America's Finest Sleep Products®  
530 West Elk Place • Denver CO 80216  
1-800-InnoMax

# Troubleshooting Tips for Digital Air Sleep Systems

## Digital Air Inflators **Note: Only one control operates at a time.**

Issue	Suggested Actions
<b>CAUTION:</b>	1. The Digital Air Sleep System <b>MUST BE</b> acclimated to room temperature for 24 hours prior to attempting to operate. Failure to do this may result in the Digital Air Sleep System not functioning properly.
Inflator Pump Not Powering Up	<ol style="list-style-type: none"> <li>1. Use of a surge protector is recommended.</li> <li>2. Make sure the electrical outlet is working and any appropriate light switches are turned on.</li> <li>3. Make sure the surge protector is plugged in, reset to operate and that the power switch is turned on.</li> <li>4. Unplug the pump from the power supply &amp; plug it back in allowing the system to reboot.</li> <li>5. Check the fuse in the back of the pump to see if it is blown.</li> </ol> <p><i>*If pump is still not working properly, contact authorized dealer for replacement.</i></p>
Dual System Only Fills One Side	<ol style="list-style-type: none"> <li>1. Unplug the control that is not working and plug it back in making sure it is secure.</li> <li>2. If no response, Switch the controls on the pump and try again.</li> </ol> <p><i>*If there is still no air coming from the non-working port, contact authorized dealer for pump replacement.</i>  <i>*If air is now coming out of the previously non-working port, and the port that was previously working no longer works, contact authorized dealer for control replacement.</i></p>
Noise or Vibration Issue	<ol style="list-style-type: none"> <li>1. A towel placed underneath pump will help to quiet the noise especially if inflator is placed on wood, tile or linoleum floor.</li> </ol>
Control Readout Differs From Time To Time	<ol style="list-style-type: none"> <li>1. The Digital readout on the hand control will vary depending on many external factors such as changes in temperature or exposure to direct sunlight, seasonal room temperature changes, bed temperature changes with or without sleeper, taking the reading while in bed or standing next to the bed.</li> <li>2. Readings may differ when lying in a different position. For example, the digital readout may differ when laying on your side versus your back or stomach.</li> <li>3. The digital readout will fluctuate during inflation and/or deflation. Once the button is released, briefly touch button once and the control and inflator will synchronize. The reading will then reflect the realtime pressure setting.</li> <li>4. Readouts will differ when there is somebody on the bed versus nobody being on the bed. This is due to a difference in pressure on the air chamber when a body is in or out of the bed. To verify realtime readout once you've adjusted bed to your comfort preference and while lying on the bed in your normal sleep position, briefly touch the firm or soft key and the number should now represent a realtime readout on the control.</li> <li>5. A fair method to evaluate is to check readout after waking from sleep and while still in bed. Then, making no pump adjustments and with similar ambient conditions, check next the day after waking from sleep and while still in bed to verify if there is any significant change in readout.</li> </ol> <p><i>*If a significant number difference (such as 10) is noticed under consistent circumstances, contact authorized dealer for replacement.</i></p>
Pump seems to operate slow	<ol style="list-style-type: none"> <li>1. The amount of padding and overall thickness of the top on your mattress will impact the ability to feel rapid changes in air pressure settings. This is normal and is not an issue with the inflator. The support provided by the air chamber &amp; inflator is not compromised by thicker mattress tops, only the corresponding sensation of change is affected.</li> </ol>
Inflator Keeps Filling And Won't Stop	<ol style="list-style-type: none"> <li>1. Contact authorized dealer for replacement pump.</li> </ol>
Pump Reads High Without Air Chamber Attached	
Inflator Runs But No Air Flow Into Air Chamber(s)	

## Air Chambers

Issue	Suggested Actions
Potential Air Loss in Chamber	<ol style="list-style-type: none"> <li>1. First, make sure the connection from the pump to the air chamber is secure. For best results, twist the cam ring on the end of the connector clockwise until you can hear and/or feel the click. Only after hearing this click have you created a tight and secure connection.</li> <li>2. Nominal changes in readout may be caused by cooling of air after filling, temperature changes in general or may be noticed for a week or two after the system has been set up and acclimated.</li> <li>3. Switch chamber connections to pump (right to left and vice versa) then reinflate to see if the same chamber is losing air.</li> <li>4. Reinflate air chambers then disconnect air lock connectors from pump to see if chamber holds air.</li> <li>5. O-Ring on Pump Connectors may occasionally need to be cleaned or replaced (available at hardware store).</li> </ol> <p><i>* If issue persists, contact authorized dealer for replacement.</i></p>
Checking for Connector leaks	<ol style="list-style-type: none"> <li>1. Check connectors by filling the chamber with air, disconnect the hose from the pump, then submerge the fitting in a glass of water. If bubbles are coming out of the fitting, a small leak is present.</li> </ol> <p><i>*If the connector is leaking, contact authorized dealer for replacement.</i></p>

## Assembly

Issue	Suggested Actions
Foam Rails Do Not Appear to be the Correct Size	<ol style="list-style-type: none"> <li>1. If installed upside down or not completely unfolded Rails will not reach top to bottom or side to side. Properly install by inserting Top to Bottom Rails first. Slit holes in Top to Bottom sling material should be positioned at head of bed for threading Air Hoses to Pump. Side to Side Bolsters are then inserted to form dish with slit holes again positioned at head of bed. Labels adjacent to slit holes point to headboard to confirm right side up installation. Be sure that Rails and sling material is completely unfolded and installed right side up to verify correct size. Please note that Rails may bow in until Air Chambers are filled.</li> </ol> <p><i>*If Rails do not fit after verifying slings have been completely unfolded and are being installed right side up, contact authorized dealer for replacement.</i></p>